

Student Evaluation of Service-Learning Site California State University, Fresno

Your evaluation of your service-learning placement site will provide your instructor and the organization with helpful feedback regarding your experience. Your participation in this survey is entirely voluntary, and your responses will be kept confidential. Thank you for your participation. You should be aware that:

- The information provided will be analyzed for overall and group patterns, not for individual responses.
- At no time will names or identifying characteristics be used to describe any study participant.

Student's Name: _____ Course: _____ Instructor: _____

Community Agency: _____ Site Supervisor: _____

Number of Hours served: _____ Semester and Year: _____

1. Why did you select this service-learning site? (Check the most appropriate answer.)

- Personal interest in mission of agency/organization
- volunteer job suited my interests/course requirements
- required by instructor
- convenient location
- convenient hours
- volunteered at site before
- other reason(s) _____

2. Please indicate how much you AGREE or DISAGREE with each statement.

	Strongly agree				Strongly disagree
	1	2	3	4	5
a. My site provided an orientation session that familiarized me with the agency, its mission and clients.	1	2	3	4	5
b. My tasks/assignments were clear.	1	2	3	4	5
c. My time was used effectively.	1	2	3	4	5
d. I had enough contact with my supervisor.	1	2	3	4	5
e. Other staff were supportive of me and my work at the agency.	1	2	3	4	5
f. I felt my service was appreciated.	1	2	3	4	5
g. I was encouraged to make suggestions to improve the agency's efficiency.	1	2	3	4	5
h. This experience helped me better understand the course content.	1	2	3	4	5

Comments regarding any of the above: _____

3. Will you continue to serve at this organization/site?

() YES

() NO

() I DON'T KNOW

Why or why not? _____

4. If you encountered specific challenges during the project and with the agency, please describe those challenges?

5. Can you offer any suggestions as to how your agency supervisor (or your instructor) can improve this experience for the future CSUF students?

6. How would you rate your on-site supervisor? (Circle one.)

1
Excellent

2
Good

3
Adequate

4
Fair

5
Poor

COMMENTS: _____

7. I would recommend this agency to other CSUF Service-Learning students. (Circle one.)

1
Strongly
recommend

2
Recommend

3
Neutral

4
Not Recommend

5
Definitely
not recommend