

CRAIG SCHOOL OF BUSINESS

SERVICE-LEARNING COMMUNITY PARTNER PROFILE

DISPUTE SETTLEMENT CENTER

SAN JOAQUIN VALLEY MEDIATION

Mission Statement: Valley Mediation provides no-cost dispute resolution services (mediation and conciliation) to people and businesses in Fresno and Kern Counties.

Services Provided: When someone contacts Valley Mediation about a dispute, we contact the other party to invite him/her to work with us to resolve the matter. If the responding party is willing to use our services, our staff will use conciliation (back-and-forth phone calls) or mediation (a face-to-face meeting between the parties conducted by a mediator) to try to resolve the dispute.

Valley Mediation also places mediators at small claims, eviction, and civil harassment courts in Fresno and Kern counties to give litigants "one last chance" to settle their cases before they go to trial. We do not offer divorce mediation or mediation of criminal matters.

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